

## **Company Policy - Quality**

## December 2019

Qubist provides expert advice to clients with utility and infrastructure assets. This policy sets out how Qubist operates as a business with respect to quality management.

As an established business, ensuring high quality, environmental and safety standards is critical to enhancing client satisfaction, ensuring long lasting business relationships and developing Qubist's status as a trusted advisory business.

## At Oubist:

- We strive to meet our client expectations and advise on all quality related legal requirements at local, state and national levels;
- We incorporate quality management as an integral part of the risk management strategy;
- We provide the necessary resources including suitably qualified, skilled and experienced people to implement and maintain the Quality management system and related processes;
- We ensure compliance with statutory and regulatory obligations, standards and codes of practice relevant to our industry;
- We lead the management of quality related risks and opportunities to incorporate innovative solutions to any issues that our clients face;
- We communicate openly and responsively with our clients and stakeholders on quality matters;
- We aim to deliver continual improvement in quality performance in all our activities.

Qubist's quality policy applies to the Qubist Company and all employees and is supported by our Directors and employees. This Policy will undergo review on an annual basis, to ensure that it remains applicable and suitable to our daily business activities and will be made available to relevant interested parties as appropriate.

Approved by:

Fernando Tiglio Director 6 December 2019